



Servosteel

INCORPORATING SERVO SOLUTIONS LTD

HEALTH & SAFETY, ENVIRONMENTAL & QUALITY POLICY

Servosteel is the largest independent steel toll processor in the UK operating from a single site in Dudley with a warehouse and processing facility that covers over 200,000 square feet employing circa 100 personnel with a capacity to process over 500,000 tonnes of steel coil in addition to flatbed Laser and Folding capability.

Our aim is to be the complete “One Stop Shop” for all our customer’s needs

Servosteel operates as a business, a supplier and an employer in the local Dudley community and we recognise our responsibilities in the following areas:

Health & Safety - Servosteel is committed to providing a safe and healthy working environment for all its employees and other visitors to its site. We believe that all injuries and accidents are avoidable. In accordance with good health and safety practice and the latest regulations, every practical precaution is taken to ensure the safety of our workforce and visitors to our premises. This is achieved through the management and control of risk, the provision of effective communication and training, the clear allocation of responsibility for health & safety, clearly understood procedures in the event of incidents and regular consultation with our employees. Employees and visitors are legally required to observe company rules and have a duty of care to themselves and others who may be affected by their actions or omissions whilst on our site.

Environmental – Servosteel endeavour to comply with all legislation & regulatory requirements including that of our Environmental Permit (KP3732PL) & MCERT, self-monitoring of effluent flow. Our stated aim is to minimize the impact of our activities through environmental and sustainable measures which assess the effects on the surrounding environment. This includes limiting the amount of waste generated; recycling wherever possible, managing our consumption of energy and water as efficiently as possible and implementing the best available technology wherever viable. To help us achieve this, we communicate our policy to employees and interested parties and set definable and measurable objectives and targets. Servosteel has been successfully assessed as meeting the requirements of BS EN ISO 14001:2015.

Quality - Quality is important to our business because we value our customers. We strive to provide our customers with products and services which meet and even exceed their expectations. We are committed to continuous improvement and have established a Quality Management System which provides a framework for setting objectives and improving our performance. This includes the regular gathering and monitoring of customer feedback, the monitoring of supplier performance, a formalised complaints procedure which investigates issues and strives to eliminate recurrence, the training and development of employees, measurement of objectives and the regular audit of our internal processes. Servosteel operates a documented Quality Management System which has been successfully assessed as meeting the requirements of BS EN ISO 9001:2015. Although the Company Directors have ultimate responsibility for Quality, all employees have a responsibility to help ensure that Quality is embedded within the whole of the company.

S. Dickens

D. Macready

R. Burton

S. Ostins

Date 17/4/23

The above is a summary of our policies, more detail can be found on our website - www.servosteel.com